

## report

meeting	<b>NOTTINGHAMSHIRE AND CITY OF NOTTINGHAM FIRE &amp; RESCUE AUTHORITY</b>	
date	<b>3 June 2005</b>	agenda item number

### REPORT OF CHIEF FIRE OFFICER

#### **BEST VALUE PERFORMANCE PLAN (TARGET SETTING)**

##### **1. PURPOSE OF REPORT**

To update Members on the changes to the mandatory Best Value Performance Indicators and to agree targets for inclusion in the Best Value Performance Plan.

##### **2. BACKGROUND**

- 2.1 Since the introduction of the Local Government Act 1999 (Best Value legislation) the Authority has had to publish a Best Value Performance Plan (BVPP) which has been audited externally by PriceWaterhouseCoopers. This year, as part of a programmed change the plan, will be assessed by the district auditors for the Audit Commission.
- 2.2 The plan is published on the Internet and unlike most Fire and Rescue Authorities, is updated once a quarter. The Authority has to set and publish its targets against a suite of Best Value Performance Indicators (BVPIs) in two broad areas: Corporate Health and Fire.
- 2.3 Since BVPIs were introduced in 2000/2, the framework within which local government performance is assessed and measured has developed significantly, particularly through the introduction of the Comprehensive Performance Assessment. In light of this, the indicators are reviewed annually through a national consultation process with any new or amended indicators published in February each year for inclusion in each Authority's Best Value Performance Plan.

##### **3. BEST VALUE PERFORMANCE PLAN – TARGET SETTING**

- 3.1 This year nine new indicators have been introduced and nine amended. The full suite of indicators and the proposed targets are contained in Appendix A. The new guiding process for each indicator has also been included in case Members need to look at the background information (see Appendix B).
- 3.2 On the basis of the audit work undertaken, a recommendation was made for the inclusion of two subsequent years targets as well as the current year. The 2003/4 BVPP Circular 03/2003 only required Authorities to publish targets for the current year. More recent guidance now requires Fire Authorities to publish the additional years. The proposed targets encapsulate both national priorities from the National Framework Document and local priorities such as the Local Public Service Agreements.
- 3.3 The performance review team has developed a target setting methodology to make sure that targets are intelligence-led. The proposed Service targets are then presented to the Performance Management Group. The targets set are expected to satisfy external expectations and be aspirational.

- 3.4 For the first time tolerances have been set each side of the target to improve the management of performance. This will improve the ability of managers to quickly identify excellent or poor performance outside of the tolerances and take corrective action. Tolerances will form part of the internal performance management process to be reported to the Improvement and Development Board.
- 3.5 A further development being undertaken is the cascading of organisation targets to District level. These will be set by taking into account the direction the Service needs to take and in this case the local District needs, informed by past performance and local community plans. A full consultation exercise will be undertaken with the stakeholders.
- 3.6 A copy of the BVPP Target setting guide is attached as Appendix A.

#### **4. FINANCIAL IMPLICATIONS**

There are no direct financial implications arising from this report. Indicators covering financial aspects of the Service are :

- BVPI 8 Percentage of undisputed invoices paid in 30days
- BVPI 150 Expenditure per head of population

#### **5. PERSONNEL IMPLICATIONS**

There are no direct personnel implications arising from this report. Indicators covering personnel aspects of the Service are :

- BVPI 11i The percentage of top 5% earners that are women
- BVPI 11ii The percentage of top 5% earners from minority ethnic communities.
- BVPI 11iii The percentage of top 5% of earners that are disabled
- BVPI 12i Proportion of days/shifts sickness by whole time personnel
- BVPI 12ii Proportion of days/shifts lost to sickness by all staff
- BVPI 15i Whole time firefighter ill health retirements as a %
- BVPI 15ii Control and non-uniformed ill health retirements as a %

#### **6. EQUALITY IMPACT ASSESSMENT**

6.1 Although on initial impact assessment has shown there are no equality issues arising from this report, the Best Value Framework does measure equality issues within the Service.

6.2 Indicators covering equal opportunity aspects of the Service are :

- BVPI 2a The level of Equality Standard for Local Government
- BVPI 2b The quality of Race Equality Scheme and improvements
- BVPI 16i The % of whole time employees with a disability
- BVPI 16ii The % of control and non-uniform employees with a disability
- BVPI 17 The % of ethnic minority uniformed staff

#### **7. RISK MANAGEMENT IMPLICATIONS**

The production of a Best Value Performance Plan is contained within the Local Government Act 1999. Failure to produce a plan would be in contravention of the requirements of that Act.

#### **8. RECOMMENDATIONS**

That Members approve the targets for inclusion in the Best Value Performance Plan to be published 30 June 2005.

## 9. BACKGROUND PAPERS FOR INSPECTION

- Local Government Act 1999 ;
- BVPP Circular 03/2003 ;
- Fire and Rescue Services National Framework 2004/05.

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**CHIEF FIRE OFFICER**

The appendix for this item is not available on this system.  
Please contact Catherine Ziane-Pryor at Committee Section on 0115 9154594 to obtain a hard copy.

## Appendix A

### CORPORATE HEALTH BEST VALUE PERFORMANCE INDICATORS

BVPI	Description	Performance Ownership	Target 2005/06	Target 2006/07	Target 2007/08
BVPI 2a	The level of Equality Standard for Local Government	Equalities	Level 2	Level 3	Level 4
BVPI 2b	The quality of Auth.Race Equality Scheme and improvements	Equalities	95%	100%	100%
BVPI 8	% of undisputed invoices paid within 30 days	Finance	95.0%	97.0%	100.0%
BVPI 150	Expenditure per head of population	Finance	£39.37	£41.77	£43.68
BVPI 11i	The percentage of top 5% of earners that are women.	Personnel	4.0%	6.0%	8.0%
BVPI 11ii	The % of top 5% of earners from minority ethnic communities	Personnel	2.0%	3.0%	4.0%
BVPI 11iii	The percentage of top 5% of earners that are disabled	Personnel	2%	3%	4%
BVPI 12i	Proportion of days/shifts sickness by WT uniformed	Personnel	8 days	7 days	6 days
BVPI 12ii	Proportion of days/shifts lost to sickness by all staff	Personnel	8.5 days	8 days	7.5 days
BVPI 15i	Whole time firefighter ill health retirements as a %	Personnel	0.69%	0.67%	0.65%
BVPI 15ii	Control and non-uniformed ill health retirements as a %	Personnel	0.69%	0.67%	0.65%
BVPI 16i	The %of W/T & Retained employees with a disability	Equalities	TBA	TBA	TBA
BVPI 16ii	The % of control and non-uniform employees with a disability	Equalities	TBA	TBA	TBA
BVPI 17	% of ethnic minority uniformed staff	Equalities	2.73%	3.82%	4.91%
BVPI 210	The % of women fire-fighters	Equalities	4.50%	7.40%	10.30%
BVPI 157	The % of types of interactions enabled for e-delivery	I-T-C	65%	eFire	eFire

\* TBA - New BVPI, No previous data - targets to be reviewed in Sept. 2005

### COMMUNITY SAFETY BEST VALUE PERFORMANCE INDICATORS

BVPI	Description	Performance Ownership	Target 2005/06	Target 2006/07	Target 2007/08
BVPI 142ii	Number of calls to primary fires per 10,000 population	Safety Services	40	38	36.1
BVPI 142iii	Number of calls to accidental fires in dwellings per 10,000 dwellings	Safety Services	15	14.5	14
BVPI 143i	Number of deaths from accidental fires in dwellings per 100,000 population.	Safety Services	0.17	0	0
BVPI 143ii	No of injuries(excluding pre-checks)in accidental fires in dwell per 100,000 pop.	Safety Services	10.5	10.2	10
BVPI 144	% of accidental dwelling fires confined to room of origin	Safety Services	92%	93%	94%
BVPI 146i	No of calls to malicious false alarms not attended per 1,000 pop	Safety Services	212(25%)	28%	30%
BVPI 146ii	No of calls to malicious false alarms attended per 1,000 pop	Safety Services	700	670	640
BVPI 149i	False alarms caused by AFA per 1,000 non-dom. Prop's	Safety Services	146	144	142
BVPI 149ii	False alarms by AFA, no of properties more than 1 attendance	Safety Services	TBA	TBA	TBA
BVPI 149iii	False alarms by AFA,% of calls to prop more than 1 attendance	Safety Services	TBA	TBA	TBA
BVPI 206i	No of deliberate primary fires (excl vehicles) per 10,000 population	Safety Services	9.9	9.63	9.35
BVPI 206ii	No of deliberate primary fires in vehicles per 10,000 population	Safety Services	16	15.5	15
BVPI 206iii	No of deliberate secondary fires (excl vehicles) per 10,000 population	Safety Services	45	44	43
BVPI 206iv	No of deliberate secondary fires in vehicles per 10,000 population	Safety Services	1.1	1.08	1.06
BVPI 207	The no of fires in non-dom premises per 1,000 non-dom premises.	Safety Services	15.5	15.1	14.7
BVPI 208	% of people escaped unharmed from accid. dwell fires without FRA assistance	Safety Services	TBA	TBA	TBA
BVPI 209i	% of fires attended in dwellings- smoke alarm had activated	Safety Services	TBA	TBA	TBA
BVPI 209ii	% of fires attended in dwell-smoke alarm fitted, did not activate	Safety Services	TBA	TBA	TBA
BVPI 209iii	% of fires attended in dwellings - no smoke alarm fitted	Safety Services	TBA	TBA	TBA

\* TBA - New BVPI, No previous data - targets to be reviewed in Sept. 2005